



USER GUIDE

Multi-Color OPEN Sign

MODEL No.: PL-OPERT-2209M



UNPACKING

- ☐ OPEN Sign ☐ Power Adaptor
- ☐ Mini-Wireless Remote
- ☐ Hanging Hardware
 - 2 Ceiling Hooks
 - 2 "S" hooks
 - 2 Black hanging chains

MISSING ITEMS? 1-714-668-9988
INDOOR USE ONLY.

SIGN SPECIFICATIONS

Size: approx. 22"(w) x 8.25"(h) x 2"(d)

Controls: On-Board Buttons and Mini-Wireless Remote

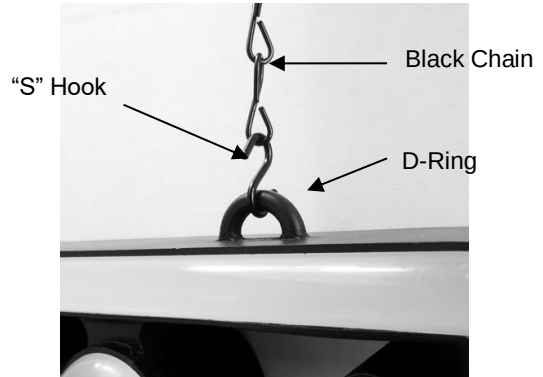
SIGN PLACEMENT

Mount the sign in an area where it can be easily seen by the customer with no obstructions. You will need easy access to an electrical outlet and a clean area in the window for the mounting hardware.

To prevent sun and heat damage, make sure the sign face is at least 2" away from the window glass. Keep in mind your need to see out through the window, and the needs of customers and security to see in.

Don't install the sign where people can reach or tamper with it; where it blocks access to doors or the duct where air conditioning and heating flow; windows, hardware panels, or anything else you need fast access to.

SIGN INSTALLATION

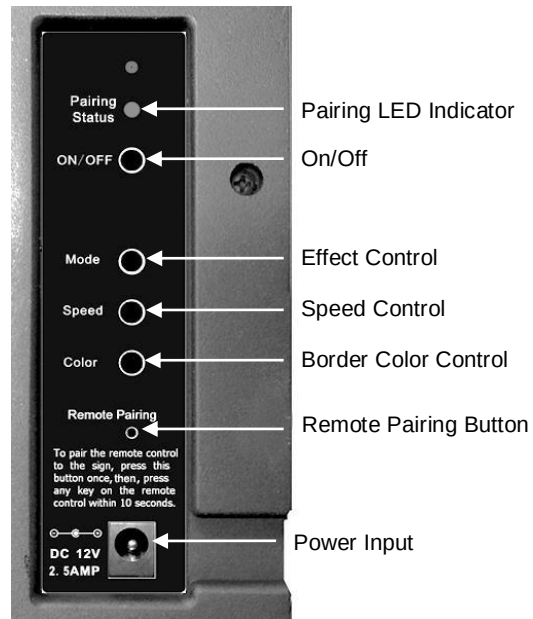


OPERATION

There are two operation modes available for controlling the sign functions (1) Manual Operation (2) Remote Operation. Both options allow for full control over the sign functions.

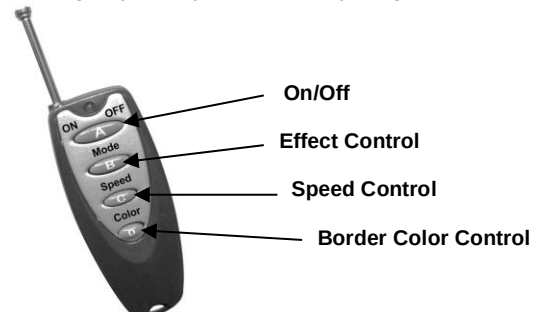
When the sign is turned ON, the buzzer will beep twice. When sign is turned OFF, the buzzer will beep once.

MANUAL OPERATION



REMOTE OPERATION

*Pairing may be required. Refer to pairing section.



REMOTE PAIRING

Power the sign ON and press the On/Off button. If the sign does not respond, follow the pairing procedure below. Skip pairing if the sign responds.

PAIRING

- 1) Power the sign ON and use the end of a paperclip to press the "Remote Pairing Button".

The "Pairing LED Indicator" will flash for 10 seconds during which you must press any key on the remote.

NOTE: If no button is pressed on the remote during this time, the pairing process will be cancelled

- 2) Wait 5 seconds for code pairing process. Now you are ready to operate the sign with the remote.

NOTE: Repeat steps if sign does not respond to the remote.



SIGN CLEANING

The sign should be periodically cleaned to prevent dust build up. To clean the sign use water or any non-industrial common household glass cleaner. Spray or moisten a towel lightly and wipe off dust. Do not spray cleaner directly onto the sign.

TROUBLESHOOTING

Sign does not light up.

- Check to make sure all power supply cables are connected firmly.
- Connect a lamp to the outlet you are using to confirm the outlet is working.
- Press the ON button on wireless remote.

Remote is not working.

- You may be out of range. Try moving closer to the sign.
- Make sure antenna is raised for optimum signal range.
- Try changing the battery.
(Battery Type: 27A)

Self-Help, Contact Support, Submit a Support Ticket.

<https://support.pro-lite.com>

Limited 1 Year Manufacturer's Warranty

PRO-LITE, INC. warrants to the original consumer that each of its PRO-LITE products and all components therein contained will be free from defects in materials and/or workmanship for one year from the date of purchase. Any warranty hereunder is extended only to the original consumer purchaser and is not assignable.

In the event of malfunction or other indication of failure attributable directly to faulty workmanship and/or material, PRO-LITE, INC. will at its option, repair or replace said products or components to whatever extent it shall deem necessary to restore said product to proper operating condition. Before returning a product for repair, the customer must call PRO-LITE, INC. Customer Service at (714) 668-9988 for a Return Materials Number. This number should be included with the customer's mailing address and telephone number when the product is returned.

Products should be returned to: PRO-LITE, INC., Attention: Warranty/Repair, 3505 Cadillac Ave. Bldg. D, Costa Mesa, CA 92626 (postage prepaid with adequate packaging material to prevent damage during transit; damage in transit will void warranty). During the first year after the date of purchase, all in house labor and materials will be provided without charge. There shall be no warranty for either parts or labor after the expiration of third year from the date of purchase.

Units must be returned postage prepaid. It is recommended that the unit be insured when shipped. Units returned out-of-warranty units returned will be repaired or replaced (at the option of PRO-LITE, INC) and the customer will be charged for parts and labor

Products will be returned to customer after repair or replacement has been completed by carrier and method chosen by PRO-LITE, INC. to any destination within the United States of America. Should the customer desire some other specific form of conveyance, or be located outside the border of the U. S. then the customer must bear the cost of return shipment.

The customer shall be solely responsible for failure of any PRO-LITE, INC. product or component thereof, resulting from accident, abuse or misapplication of the product, and PRO-LITE, INC. assumes no liability as a consequence of such events under the terms of the Warranty.

This Warranty gives you specific legal rights and you also have other rights that vary from state to state.

This Warranty is in lieu of all other express warranties, which now or hereafter might otherwise arise with respect to this product. ANY AND ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR USE SHALL HAVE NO GREATER DURATION THAN THE PERIOD FOR THE EXPRESS WRITTEN WARRANTY APPLICABLE TO THIS PRODUCT AS SHOWN ABOVE AND SHALL TERMINATE AUTOMATICALLY AT THE EXPIRATION OF SUCH PERIOD. No action shall be brought for breach of any implied or express warranty after one year subsequent to the expiration of the period of the express written warranty. (Some states do not allow limitations or how long an implied warranty lasts, so this limitation may not apply to you.)

Incidental and consequential damages caused by malfunctions, defect, or otherwise and with respect to breach of any express or implied warranty, are not the responsibility of PRO-LITE, INC. and to the extent permitted by law are hereby excluded both for property and, to the extent of unconscionable, for personal injury damage. (Some states do not allow the exclusion or limitations of incidental or consequential damages, so the above may not apply to you.)



Product Registration & Support

<https://support.pro-lite.com>